

The Soap Kitchen



Unit 8, Caddsdwn Industrial Park, Clovelly Road, Bideford, Devon. EX39 3DX
Tel: 01237 420872 [email:sales@thesoapkitchen.co.uk](mailto:sales@thesoapkitchen.co.uk)

Returns Note

Soap Kitchen Order No.: _____

Name and address:

Phone no.: _____

email: _____

Date Notified: _____

Date returned: _____

Reason for returning goods:

Returns Policy All customers have the right to cancel their order within 14 days. If not satisfied with any goods received, customers may return the item/s within 14 days and receive a full refund of the cost of those goods (provided they remain in merchantable condition and are in original packaging).
The cost of returning any goods under the above circumstances will be paid by the customer UNLESS the goods were sent in error. Damaged goods and/or shortages MUST be advised within 14 days of receipt. Damaged goods will be replaced Free Of Charge. Any shortages will be shipped as soon as possible at no further cost. In this instance, any return costs (if applicable) will be refunded by The Soap Kitchen.